

09/986,532

Patent

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re application of:

Jedrick J. WELDON et al.

Application No.: 09/986,532

Examiner: Hyun, Soon D.

Filed: November 9, 2001

Group Art Unit: 2663

**RECEIVED**

Attorney Docket No.: 09710-1111

JAN 09 2004

Client Docket No.: UUN-99-002-C1

Technology Center 2600

For: METHOD, COMPUTER PROGRAM PRODUCT, AND APPARATUS FOR  
COLLECTING SERVICE LEVEL AGREEMENT STATISTICS IN A  
COMMUNICATION NETWORK

Assistant Commissioner for Patents  
Alexandria, VA 22313-1450

**RESPONSE UNDER 37 CFR 1.111**

Dear Sir:

In response to the Office Action of October 2, 2003, please amend this application as follows.

AMENDMENT AND PRESENTATION OF CLAIMS..... 2  
REMARKS ..... 9

01/06/2004 CCHAU1 00000186 132491 09986532  
01 FC:1202 18.00 DA  
02 FC:1201 86.00 DA